



## PROCEDURE FOR REGISTERING CONSUMER COMPLAINTS & GRIEVANCES

- a. A consumer or any Direct Seller of the affected or aggrieved general public can make complaints about K-LINK and/or its Direct Seller / Retailers to the Grievance Redressal Committee (herein after referred to as the "GRC")
- b. The complainants can register complaints in the following manner:
  1. **Email** – By writing an email to us at [customercare@klinkindia.in](mailto:customercare@klinkindia.in)
  2. **By Post** – By writing a letter to "Grievance Redressal Committee, **K-LINK Healthcare (India) Pvt Ltd.**, Door no: 103A,7th Floor, 'A' Block Navin's Presidium, Nelson Manickam Road, Aminjikarai. Chennai - 600029." **Ph: 044-42939898.**
  3. **Walk in** – By visiting any of our offices:

### Chennai:

K-LINK Healthcare (India) Pvt Ltd.,  
Door no: 103A,7th Floor , 'A' Block Navin's Presidium,  
Nelson Manickam Road, Aminjikarai.  
Chennai - 600029." **Ph: 044-42939898.**

### Kanpur:

M/s. K-LINK Healthcare(India) Pvt Ltd.,  
No.126,N-13/50, Nandlal Chouaha, 1st Floor,  
Govind Nagar, Near P.R. Wasson School,  
Kanpur-208006, Uttar Pradesh. **Ph: +91 8009609898**

### **REGISTERED OFFICE**

Door No. 103 A, 7th Floor, 'NAVIN'S PRESIDUM' , Nelson Manickam Road, Aminjikarai, Chennai - 600 029.  
Phone: 044 - 4293 9898 | Fax: 044-4212 1401 | Website: [www.klinkindia.in](http://www.klinkindia.in) | E-mail: [customercare@klinkindia.in](mailto:customercare@klinkindia.in)

CIN: U85199TN2001PTC048131 GSTIN No. 33AABCK7262N1Z9



# K-LINK

Healthcare (India) Private Limited

## Kolkata:

M/s. K-LINK Healthcare(India) Pvt Ltd.,  
Godrej Genesis, 5th Floor, Unit - 502,  
Block - EP & GP, Sector - V, Near College More,  
Kolkata - 700091, West Bengal. **Ph: + 91 3346042868**

4 **Phone** - By calling us at 044- 42939898

5. **Fax** - By sending fax to 044-42121401

- c. The Committee shall redress the complaints within one month from the receipt of complaints.
- d. The complainant shall be informed of the outcome once the complaints/grievances are resolved.
- e. In the event the complainant is not satisfied with the resolution he/she may further directly approach the GRC with his/her concerns.

## GRIEVANCE REDRESSAL OFFICER1:

Name: Mr. Amit Kumar Gupta

Designation: Assistant Business Development Manager

e-mail: cgr2.klink@gmail.com

Phone number: +91 80096 09898

## **REGISTERED OFFICE**

Door No. 103 A, 7th Floor, 'NAVIN'S PRESIDUIM', Nelson Manickam Road, Aminjikarai, Chennai - 600 029.  
Phone: 044 - 4293 9898 | Fax: 044-4212 1401 | Website: www.klinkindia.in | E-mail: customercare@klinkindia.in

**CIN: U85199TN2001PTC048131 GSTIN No. 33AABCK7262N1Z9**



# K-LINK

Healthcare (India) Private Limited

## GRIEVANCE REDRESSAL OFFICER2:

Name: Mrs. Saranya C

Designation: Assistant Manager - Marketing

e-mail: cgr.klink@gmail.com

Phone number: +91 97908 84848

## NODAL OFFICER:

Name: Mr. Jegiathesan Subramaniam

Designation: Director

e-mail: complaints@klinkindia.in

Phone number: 044-42939898

Your Global Link

## REGISTERED OFFICE

Door No. 103 A, 7th Floor, 'NAVIN'S PRESIDUIM', Nelson Manickam Road, Aminjikarai, Chennai - 600 029.  
Phone: 044 - 4293 9898 | Fax: 044-4212 1401 | Website: www.klinkindia.in | E-mail: customercare@klinkindia.in

CIN: U85199TN2001PTC048131 GSTIN No. 33AABCK7262N1Z9